



# MYLAN PARK

## Special Communication

Dear Valued Mylan Park Patron,

We are contacting you to let you know that we are closely monitoring the COVID-19 (Coronavirus) situation that is unfolding throughout the country and that our primary focus is always on the patron experience and your safety. As such, we would like to highlight our normal cleaning practices and how we have heightened those in light of this situation and with regards to ensuring that any illness transmission risks are further mitigated at our Facilities.

We currently utilize the top 4 disinfecting materials in the industry, especially on all commonly contacted surfaces (high-touch areas) such as countertops, door handles, panic bars, sinks, and toilets. These virucides include:

- ec-H2O Nanoclean
- Clorox Healthcare Fuzion Clea3ner Disinfectant
- 3M™ Neutral Quat Disinfectant Cleaner Concentrate 23A
- EDIC CR2 Touch Free Complete Restroom Cleaning Machine.

We have implemented enhanced measures to prevent the spread of new viruses and are prepared to adapt further as necessary. For example, we have increased the size of our cleaning team and increased the frequency of cleaning on high-touch surfaces to ensure that visitors to our facilities are able to enjoy their experiences safely and with confidence. In addition, we have provided guidance to each of our team members regarding best practices to help promote a healthy environment for all at Mylan Park.

Safety and health are at the forefront of our minds when implementing operations at Mylan Park. In addition to these efforts we would like to ask your help with the following:

- Do not come to the Park if you are feeling sick
- Wash your hands before and after coming into commonly contacted surfaces for at least 30 seconds using soap and warm water
- Cover coughs and sneezes with a bent elbow or with a disposable tissue that is discarded immediately
- Avoid touching your face and avoid contact with anyone exhibiting symptoms of illness
- When using any fitness equipment, please ensure that you wipe down said equipment with the provided sanitizing wipes
- Practice [social distance](#) by avoiding handshakes & high-fives - elbow bumps are a great way to show support!

Currently, all Mylan Park programs, services, and facilities are operating as normally scheduled. We will continue to monitor the situation and provide the very best services to uphold our high standards of cleanliness, customer service, communication, and safety. If you have any questions or concerns, please reach out to us by phone at **(304) 933-AQUA** or by email at [info@mylanpark.org](mailto:info@mylanpark.org).

Thank you for being a part of our growing community. We look forward to seeing you soon at Mylan Park!

The Team at Mylan Park

